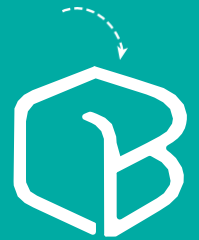# CRUSHBANK

watsonx™

Cut Your Escalations By **40%**

Create a powerful data lake for your support with CrushBank and make everything searchable. Use conversational search to get answers from your data. Enhance your support data by filling gaps, classifying tickets and generating summaries of tickets when they come in and resolutions when they are completed.

Hire more people or implement CrushBank
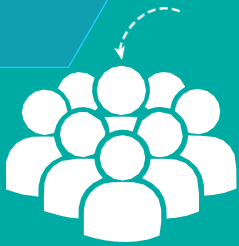
Frontline turnover is averaging more than 50%, salary costs are increasing by 20% plus, workforces are becoming distributed and customers' needs are increasingly complex. To address these issues without simply increasing headcount, you need to better leverage your team. CrushBank gives technicians all the relevant information for solving the client's problem, on a single screen.

CrushBank Neuro to get answers from your data

Increase tickets closed per technician by 20%

Boost Your Outcomes

Do all this with Secure AI that you can trust

Make new employees valuable immediately

Automate the categorization of your ticket data

Cut ticket escalations by 40%

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