

SmartArchive

Get long-term access to critical information needed for client support from legacy or end of life systems

CrushBank's innovative SmartArchive system streamlines the preservation of valuable IT support information from legacy systems

SmartArchive is initialized with a one-time ingestion into a private data lake of critical support data, including tickets, configuration details, and other relevant service documents. The entire store of information then becomes completely searchable.

By eliminating the need for costly licensing fees associated with old systems, SmartArchive provides significant cost savings. The service is scalable, with costs tailored according to the volume of items ingested, making it a cost-effective solution for businesses of all sizes seeking to safeguard their IT support records efficiently.

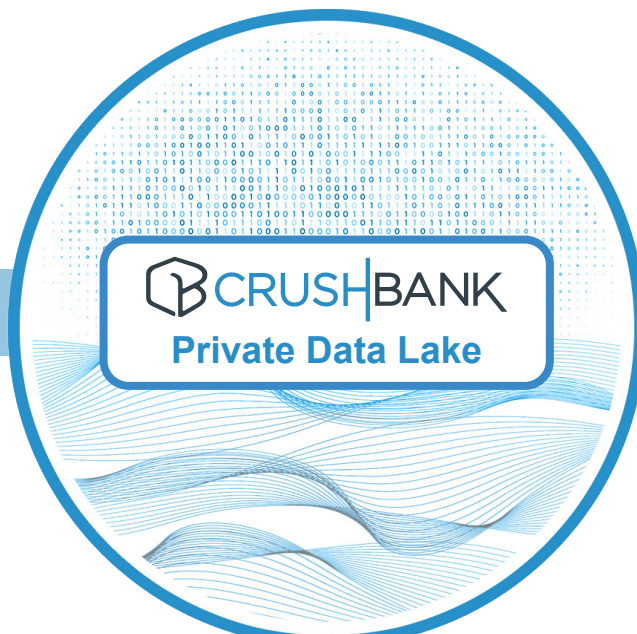
Number of documents, tickets, configurations	Per month
Up to 50,000	\$300
Up to 100,000	\$500
More than 100,000	call for pricing

A one-time ingestion charge will be custom quoted depending on the source system.

An unlimited number of users can access the information through the search interface.

Systems of Record

- CRM
- ERP
- HRIS
- ITSM/PSA
- LOB Applications
- Other Databases



Data Repositories

- Cloud File Sharing
- Collaboration Tools
- SharePoint
- Teams
- Other Data Stores

Customization, Consistency, Governance, Easy Access